



Care & Maintenance



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Everyday Cleaning

Stone Ambassador products requires minimal maintenance to keep your surface looking as good as new. To keep it clean, simply wipe your Stone surface with a damp cloth (wring out in warm soapy water using a mild detergent). For those extra stubborn stains or spills, we recommend using our Stone Ambassador Cream Cleanser and microfibre cloth. Since Stone Ambassador surfaces are non-porous they will keep their radiant and smooth surface without the need for sealing or polishing. Never attempt to polish the surface. Avoid prolonged rubbing in one area when cleaning.

How Tough Is it?

Stone Ambassador surfaces are chip resistant, stain resistant, heat resistant, non-porous and scratch resistant. Although it is tough, Stone Ambassador surfaces are not indestructible and your bench top should be treated with reasonable care.

Heat Resistance

Stone Ambassador surfaces are heat resistant and not affected by temperatures lower than 180C. However, it can be damaged by sudden and rapid heat changes (this is called thermal shock). Stone Ambassador always recommend that hot pots, fry pans and oven trays are never to be placed directly on your surface but rather onto a heat trivet or a chopping board which will eliminate scorching on your bench top.

Warranty

Stone Ambassador surfaces come with a 10 year limited warranty. Register online to receive your complimentary Stone Ambassador Cleaning Kit to help care for your bench top.

Food Preparation

Stone Ambassador always recommend using a cutting board when preparing food and never cutting directly on your Stone Ambassador surface. This avoids blunting of your kitchen knives and damaging the surface of your bench top.

Stone Ambassador Cleaning Products

Stone Ambassador has developed a range of cleaning products specially designed to keep your surface looking as good as new. These are available to purchase through our online store. Simply head over to www.stoneambassador.com.au

Extra Stubborn Stains

If you have an extra stubborn stain that you are unable to remove with our Stone Ambassador Cream Cleanser, do not worry. Give our friendly customer service team a call on (03) 9333 8835 and they will provide you with further advice to remove those persistent stains.

How to use Stone Ambassador Cream Cleanser

When using Stone Ambassador Cream Cleanser, apply a small amount onto a damp microfibre cloth, wipe the bench in broad passes, avoiding concentrated rubbing in one area. Once your surface is covered, wipe the bench top down with a separate clean damp cloth. Avoid using an abrasive sponge on your Stone Ambassador surface.